



02/08/2025

INTERNAL REGULATIONS

COMPLIANCE WITH THE RULES PROTECTS THE WELL-BEING AND PEACE OF MIND OF MIND OF ALL GUESTS.

Entering the campsite implies acceptance and full compliance with these regulations. Therefore, before deciding whether to stay, please carefully review the price list, timetable, and internal rules. Campers assigned to pitches accept the location and size of their pitches. Accommodation rates are those displayed by management on the designated table at the campsite entrance.

These regulations are made available to guests and are available for viewing in the main service building.

Entering the campsite constitutes unreserved acceptance by the guest, even if they do not specifically request to view them.

These regulations are officially available in advance on the indicated website, also outside the campsite entrance.

Article 1 – Reservation Cancellation Policy

- Up to 10 days before the arrival date: cancellation is free of charge – no fee will be charged.
- Up to 4 days before the arrival date: cancellation will incur a charge of 50% of the total reservation amount.
- Within 3 days before the arrival date: cancellation will incur a charge of 100% of the total reservation amount.

The amount will be automatically charged within 30 days of the stay to the credit card used for the reservation. You will be notified of the pending process.

Article 2 – Payment for Your Stay

You can pay for your stay in advance on our website, by credit card, or PayPal.

If payment is not made in advance, the balance of the reservation is due upon arrival at the property during check-in, or, at the Management's discretion, a few days later for longer stays.

You can pay by credit card or cash up to €1,999.00 (in compliance with Italian law). Credit cards accepted: Visa, Mastercard, Maestro, American Express.

We do not accept checks.

A deposit is not required, except for long stays, for which one may be required at the Management's discretion.

The booked period, even if not fully used, must be paid for.

Art. 3 – Access to the Agricampsite

Entering the Agricampsite requires Management authorization. Please contact Management before entering: there are numerous signs at the entrance indicating the possible contact methods.

Upon arrival, each person must present a valid ID at reception, during opening hours, for the registration required by law (failure to do so constitutes a violation of the Criminal Code). This requirement does not apply if the documents were submitted at the time of booking.

Minors are not permitted to enter unless accompanied by a legally responsible adult.

The access and presence of unauthorized persons on the campsite constitutes a violation of the Public Safety Regulations, Article 614 of the Italian Criminal Code (trespassing), Article 633 of the Italian Criminal Code (invasion of land and buildings), Article 624 of the Italian Criminal Code (theft of services), and the crime of contractual fraud. Access and exit from the campsite is permitted only through the designated entrances.

Climbing over the campsite's perimeter fences is strictly prohibited.

Article 4 – Entry and Departure Times

ENTRY: after 12:00 PM on the day of arrival, no later than 8:00 PM.

DEPARTURE: by 11:00 PM on the day of departure.

Reserved pitches can be occupied starting at 12:00 PM.

Failure to check in without prior notice by 4:00 PM will automatically cancel the reservation and give Management the right to reassign the pitch.



In any case, please be patient for a few minutes if the crew is late in clearing the pitch.

If departure is not made by the scheduled daily deadline (by 12:00 PM), the guest is required to also pay for the stay on the day of departure, unless prior arrangements are made with Management. If necessary, to allow for check-out procedures, Management may authorize free parking in the campsite's parking areas after this time.

Art. 5 – Minimum and Maximum Stay

The minimum stay at the Agricampeggio is 1 nights, with a maximum of 30 consecutive nights.

Art. 6 – Crew Limits per Pitch

No more than one crew member is permitted on each pitch.

Specifically: each pitch allows a maximum of 4 adults, 4 children under 14, and 1 vehicle (camper, caravan, van, or car with a roof tent).

Art. 7 – Pet Regulations

A) Dogs and cats must be vaccinated and have a valid health record, which must be presented to management.

B) Dogs and cats are not permitted to walk on the campsite and must be kept on their pitches.

C) Outside of their pitch, dogs must always be kept on a leash, and aggressive dogs must also be muzzled.

D) Dogs must be accompanied outside the campsite to relieve themselves, which must be removed immediately with a bag and shovel.

E) Pets are not permitted inside public facilities.

F) Pets are not permitted inside the restrooms. **SHOWERING DOGS INSIDE THE RESTART FACILITIES IS STRICTLY FORBIDDEN.**

G) Dog and cat owners must ensure that their pets do not invade other people's pitches. Noisy, growling, or barking dogs will not be permitted on the campsite. Dog and cat owners are also responsible for any damage their pets cause to property and/or people. Management reserves the right to evict anyone who does not comply with the dog and cat regulations without notice.

H) Leaving pets alone on pitches is strictly prohibited.

Art. 8 – Pitch Selection and Use

Pitches are selected by the guest or assigned by the system during the booking process based on remaining availability.

Unauthorized pitch changes or relocations are prohibited.

For campers and mobile homes longer than 8 meters, management reserves the right to choose the most suitable pitch, regardless of the choice made by the customer during booking.

In the event of justified business needs, any crew member may be required to move to another pitch, even during their stay, as well as at the start of their holiday, regardless of the length of their vehicle. All equipment must be neatly stored within the confines of the pitch.

Awnings may be installed next to campers and caravans, without adding side walls.

The installation of additional structures (tents, gazebos, sunshades, windbreaks, etc.) is prohibited unless authorized by management. The installation of any structure or accessory using the campsite's plants and hedges is prohibited.

Art. 9 – Vehicle Parking Rules on Pitches

The main vehicle (camper, caravan, van, car with roof tent) must be parked within its own pitch.

Other secondary vehicles must be parked in designated common areas, and possibly on the pitch only if authorized by Management, who will indicate the correct parking arrangements on a case-by-case basis.

Art. 10 – Quiet and Silence and Vehicle Pace

At all times, behavior, activities, games, and the use of equipment that disturb other guests of the agri-campsite must be avoided.



In particular, from 1:30 PM to 3:00 PM and from 12:00 AM to 7:30 AM, silence must be respected. Even during quiet hours, vehicles may drive through the agri-campsite area at a walking pace. Vehicles of any type must drive at a walking pace at all times.

Art. 11 – Children

Adults are responsible for the safety and behavior of their children, whose liveliness, good behavior, and needs must not be at the expense of the peace, safety, and hygiene of other guests.

- Running is prohibited in any area of the campsite.
- Hanging or climbing on any object such as wooden fences, trees, signs, lampposts, and parts of the Service Building structure, etc. is prohibited.
- Walking barefoot is prohibited.
- Children must be accompanied by their parents in the restrooms.
- Groups of young people whose needs and behavior conflict with the tranquility of the majority of guests must express their exuberance outside the campsite and never during quiet hours.

Art. 12 – Connections and Electricity

The electrical connection to the outlets must have the safety features defined by the current law, such as: a connection cable of section 1.5. Minimum 3 x 1.5 mm without joints. No external lamps may be installed unless they have an IP65 rating, and all appliances must be grounded.

The Management declines all responsibility for connections with faulty cables or equipment.

Electricity is distributed with a maximum current of up to 10A.

It is absolutely forbidden to tamper with the electrical systems in any way.

The electricity available at the charging station guarantees a draw of up to 10A (therefore, equipment or appliances with a maximum total power of approximately 1500W). The use of electrical appliances with a higher power consumption, such as stoves, irons, heaters, fans, hair dryers, etc., must be avoided.

Any misuse may result in permanent power outages. The person responsible is liable for compensation for any damages.

Article 13 – Protective Tarps, Gazebos, and Awnings

Protective tarps may be installed with Management's prior authorization. They must be made of self-extinguishing or preferably fireproof material and must in any case:

- They may only be placed within the pitch;
- They must have a roof only and not closed vertical walls.
- They must not be attached to plants;
- They must not be larger than the dimensions of the caravan and the veranda;
- They must not use excessively impactful load-bearing frames;
- They must be of a color that harmonizes with the surrounding environment and be aesthetically acceptable.

Under no circumstances may awnings, gazebos, or other elements be installed to enclose the pitches. All structures must be removed upon Management's order and, in any case, upon termination of the stay. Otherwise, Management reserves the right to proceed with their forced removal at the Guest's expense.

Article 14 – Lost Property

Items found on the Agricampsite must be returned to Management for legal requirements.

Article 15 – Liability and Insurance

We recommend that you take proper care of your personal belongings and take appropriate precautions. Money and valuables should not be left unattended in vehicles.

Furthermore, Management is not responsible for:

- any theft of valuables and valuable items;
- damage caused by other guests, force majeure, natural disasters, insects, diseases and



epidemics, including plant diseases, or other causes not attributable to the negligence of Agricampsite staff. Guests are advised to take out advance insurance for both the facilities and equipment, as well as for agricamping risks. It is also good practice to have a fire extinguisher suitable for the equipment used.

Art. 16 – Miscellaneous Prohibitions

It is prohibited to:

- Dispose of urban waste outside the designated containers and abandon special and hazardous waste in the Campsite area.
- Dig holes or ditches in the ground and alter the boundaries of the pitches.
- Light fires.
- Damage vegetation and equipment on the Campsite.
- Deface or remove signage.
- Pour or disperse oil, fuel, boiling liquids, salty liquids, or waste on the ground.
- Wash cars, other vehicles, tarpaulins, and any other objects that require the use of chemical products.
- Wash dishes and laundry outside the designated sinks.
- Wash or wash yourself at the fountains located in the outdoor area.
- Waste or use water improperly.
- Use electricity in excess of the established quantity and connect to more than one outlet per pitch.
- Erect fences, tie or anchor anything to plants, stretch ropes at eye level, and install anything else that could pose a potential hazard or obstruct free passage. Any work not authorized by Management will be removed by Agricampeggio staff.
- Drive motor vehicles or bicycles at speeds exceeding walking pace.
- Build flooring on the pitch (with the exception of small, easily removable mats and wooden bases, which must always be kept within the pitch); unauthorized flooring will be removed by Agricampeggio staff.
- Flush toilets containing formaldehyde inside the Agricampeggio.
- Display any commercial notices on the pitch.
- Collect water using external containers in addition to those provided with the accommodation vehicles (caravans or campers), especially if their dimensions are inadequate for normal use.
- Use of wood or charcoal barbecues on the pitches.
- Walk barefoot.
- Bring any type of firearm, air rifle, slingshot, or crossbow.

Art. 17 – Damage, Theft, and Injuries Suffered by the Customer

Management is not liable for any damage to property or injuries sustained by the Customer through their own fault or the fault of third parties, or due to accidental falls within the Agricampeggio, even if caused by slippery or slippery surfaces. Management declines all liability for theft, fire, and damage to property or persons. It is also not liable for damage caused by storms, hailstorms, falling trees or branches, diseases, including plant diseases, epidemics, accidents, force majeure, etc. Campers and caravans owned by the Customer must, by law, have "static risk" insurance coverage, which must be proven upon request; they must also be covered by "fire risk" and "neighbors' claims" insurance.

We recommend that you take care of your personal belongings and take appropriate precautions. Money and valuables should not be left unattended inside campers, tents, or caravans. Money should always be kept with you, if possible, divided among family members. It is recommended not to leave valuables such as cameras, video cameras, etc., in vehicles, especially overnight. Management declines all responsibility for theft, loss, or damage caused by force majeure, natural disasters, riots, etc.

Art. 18 – Damages to the Agricampeggio

Management shall have the right to request advance reimbursement for the costs of any repairs necessary to repair damage caused by the Guest. This request may be made either during or after the stay.

Art. 19 – Visitors



A) Entry to outsiders and unauthorized persons is strictly prohibited. All campers, guests, and visitors are required to stop at the management office to report their arrival and present a valid identification document (ID card or passport). Any unauthorized persons found within the campsite grounds will be reported for trespassing pursuant to Article 614 of the Italian Code of Criminal Procedure.

B) Guests are permitted entry from 8:00 a.m. to 9:00 p.m. only if they are relatives, friends, and/or acquaintances of guests who are regularly present at the campsite. After staying for two hours, guests will be charged the current rate. Guests must be met by the management team.

C) Visitors are permitted only for the time strictly necessary to visit the Agricampeggio.

D) Guests and visitors intending to stay are required to notify management so that the public safety forms can be filled out.

E) To protect privacy, information about campsite guests cannot be disclosed unless expressly permitted in writing by the interested parties.

Art. 20 – Service Interruption

Any interruption of electricity, water, and hot water supplies, or any other campsite service due to malfunctions or force majeure, does not oblige Management to provide compensation for damages or refunds of any kind.

Art. 21 – Expulsion, Removal, Interruption of Accommodation

- Management reserves the right to expel anyone who, in its opinion, violates the regulations or, in any way, disrupts the harmony and spirit of the accommodation facility, thereby harming the smooth running of community life and the interests of the complex.
- Guests already expelled will not be permitted to re-enter the campsite without specific authorization from management.
- The stay is automatically terminated in the event of force majeure, or by order of the authorities, or for any necessary structural modifications. In all these cases, the camper will be entitled to a refund only of the fees already paid for the unused camping period, excluding any other compensation. No compensation will be paid to guests who have not made any type of advance payment, regardless of the start date of the booked stay.

ART. 22 SUBSEQUENT AMENDMENTS.

Agricampeggio Raggio di Sole reserves the right to modify these regulations due to circumstances and/or regulations imposed by authorities such as public safety, regional, provincial, municipal, local health authority, etc., and/or by common sense and civil coexistence.

Any changes to the regulations will be communicated via notice on the website and will be effective immediately.

THE MANAGEMENT THANKS YOU FOR YOUR COOPERATION AND, TOGETHER WITH THE STAFF, WISHES YOU A HAPPY STAY.

The Management.
Agricampeggio Raggio di Sole

If you have any questions, please contact Andrea at **3520640792**
or via WhatsApp